Svitlana Kondratieva

Senior QA engineer

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Proactive and detail-oriented Senior QA Engineer with 10 years of experience in manual and automation testing of complex web and mobile platforms. Skilled in owning the full QA lifecycle — from planning to release — with a strong sense of product thinking and user impact. Experienced in working with cross-functional, agile teams, driving quality improvements and reducing time to market. Adept at investigating issues, ensuring full test coverage, and contributing to continuous process enhancements. Seeking to bring autonomy, ownership, and a structured approach to a growing company.

Experience

Senior QA Engineer at Digital Pulp, New York   *Aug 2022 - Present*

- Tested adaptive websites for global clients with focus on visual accuracy and user experience
- Collaborated with product managers and designers to clarify requirements and ensure quality delivery
- Performed functional, regression, UI, and accessibility testing
- Implemented Google Analytics and Google Tag Manager for accurate event tracking
- Worked closely with distributed development teams and clients to clarify requirements and improve quality processes

Senior QA Engineer at H&J International Technology, Kyiv   *Jan 2022 - Feb 2023*

- Executed manual testing for gaming products: functional, UI, and regression testing
- Reported and documented issues, collaborated with developers and PMs in an agile environment

QA Engineer at Web Peppers, Kyiv   *Sep 2016 - Dec 2022*

project-based: 09/2016–11/2016, 01/2019–04/2019, 01/2020–12/2022
- Tested responsive websites, mobile apps, and e-commerce platforms across browsers and devices
- Created test cases and bug reports using Jira/Redmine, and contributed to QA process improvements

Lead QA Engineer at Skilld, Paris   *Jul 2015 - Jan 2025*

- Defined and led QA strategy across web and mobile projects from planning to release
- Performed functional, regression, UI, and performance

Skills

- **Testing Expertise:** Manual & automated (Web, Mobile), exploratory, UI, regression, performance testing, and accessibility testing
- **Product Thinking:** Focus on end-user experience, edge cases, and real-world usage scenarios
- **Analytics:** Google Analytics, Google Tag Manager
- **Test Ownership:** Test plans, test cases, defect management, production issue investigation
- **Cross-functional Collaboration:** Experience working closely with Developers, PMs, and Designers
- **Tools & Tech:** Jira, JMeter, WordPress, Drupal, Brightspot, Postman, SoapUI, Monsido, Siteimprove, Selenium, Git, Jenkins, Docker, Visual Studio Code, IntelliJ IDEA
- **Tech Stack:** HTML, CSS, JSON, XML, SQL, XPath, basic Java/JavaScript/Groovy
- **Process & Delivery:** Agile, Scrum, Kanban, QA strategy, continuous improvement
- **Platforms:** Windows, macOS, UNIX, iOS, Android

Languages

- English – Intermediate (working proficiency)
- Ukrainian – Native
- Russian – Fluent

Education

Donetsk National University   *Sep 2006 - June 2011*

Master of Mathematics